
CONVERGYS CORP. LAYING OFF 677 IN NEW MEXICO



Cincinnati-based Convergys Corp. plans to begin a “staggered reduction of employees” beginning at the end of March and continuing through the end of June. Among the layoffs will be 677 employees at a call center in Albuquerque, N.M. New Mexico Business Journal reports the layoffs in Albuquerque were caused by the loss of AT&T as a customer. Some employees will be eligible to interview for job openings at other Convergys locations, according to a statement from the company. Additionally, city and state officials are planning to put together a job fair for affected workers. Convergys provides customer care, human resources and billing services. According to its Web site, Convergys has nearly 75,000 employees in more than 70 countries.

<https://blog.granted.com/>