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## CORPUS CHRISTI CALL CENTER COULD CLOSE, COST JOBS



According to the [Caller](#), [APAC Customer Services](#) could close its Corpus Christi call center and lay off its 450 person staff there. The company issued layoff notices to its employees yesterday and the cuts would go into effect in approximately two months time. The potential closing of the center stems from its sole client's decision to consolidate its customer service vendors. A company spokesperson said that APAC was actively soliciting other potential clients in order to keep the call center open and praised the staff of the Corpus Christi office. APAC, once one of the fastest growing providers of outsourced customer service, had, at its peak, 55 call centers across the U.S. The Corpus Christi office had employed up to 1,000 workers but significantly downsized in 2006 to its current staff size.

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