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## ACCENTURE CHOSEN TO MODERNIZE FBI HR SYSTEM

Accenture, an IT outsourcing company, has been awarded a Blanket Purchase Agreement to install an ERP system, enterprise resource planning, to support the FBI's Human Resource Information System (HRIS). Accenture will be responsible for overseeing selection, installation, testing and support for the agency's Human Resources systems, according to the terms of the contract. The company will also be responsible for completing a fit gap analysis to find out the cost of replacing the current HRIS systems that the FBI uses. "By modernising its Human Resources information System, the FBI will be able to increase effectiveness and streamline processes," said John Matchette, who leads Accenture's Federal Public Safety practice. "These improvements will help the FBI develop a modern, on-demand system for accessing personnel information." The General Services Administration IT schedule awarded the BPA to Accenture. The General Services Administration IT schedule provides technology support services to the Federal Bureau of Investigation. The contract includes one base year and four optional extensions. The FBI requires a report from Accenture with recommendations that will be used to determine whether to customize software, re-engineer business processes, or to combine both of the options when supporting future needs. The news of the new contract comes at a time when the FBI delayed a project they were working on to develop a digital case-management system. This system would be used to replace outdated, paper-based processes. The delay occurs even though the agency was using agile development to quicken the pace of the project's completion. The new system, known as Sentinel, is scheduled to be released in May of 2012, which is two years after its original release date and eight months after the FBI planned when it implemented the agile development method. The United States Department of Justice Inspector General's Office released a report in December that detailed a four-hour test of the system back in October of 2011. The test resulted in two outages for the program. The glitches were attributed to overburdened legacy computer hardware by the FBI. The agency also said that the hardware has to be upgraded if Sentinel is going to work properly across the entire agency. Even though there have been delays, Sentinel is still operating within its budget of \$451 million. There have been concerns raised by the report that the budget could be pushed past its limits because of needs for new hardware and continued delays in the project.

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