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## MASSACHUSETTS CALL CENTER TO DIAL UP 300 NEW JOBS

Andover, Massachusetts' Exit41, which provides call center services to the restaurant industry, will create 300 new jobs over the next two years. CEO Joe Gagnon says the firm is undergoing a major expansion, fueled by nearly \$9 million in new venture capital. Exit41 will become one of the largest call centers in the region. "We could have hundreds of people working here," he said yesterday, standing in the spacious, three-story, 50,000-square-foot converted mill. Right now, the company employs about 40 people, mostly computer programmers, and another 20 people in a fledgling call center in the basement. By this summer, Gagnon expects to have another 50 people working in the call center, as the company is about to announce agreements with two major national restaurant chains that will require more agents fielding requests from people needing catering services or looking for takeout or delivery orders. The \$8.8 million in funding comes from Devonshire Investors, Humphrey Enterprises and JAO Investments.

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