

TELEPERFORMANCE USA MULLS OHIO LAYOFFS



Teleperformance USA, which just laid off 250 people in Akron, Ohio, may cut 218 jobs at its Dublin call center, as an unnamed client consolidates it operations. The firm is among Central Ohio's largest employers, with about 2,200 workers in the area. Utah's Teleperformance USA is a subsidiary of France's Teleperformance, a global contact center outsourcing firm. Established in 1978, Teleperformance has 248 contact centers with 83,000 employees in 46 countries, servicing 75 markets.

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