
DELTA AIR CLOSING TWO CENTERS OVERSEAS AND BRINGING JOBS BACK TO US



Delta Air Lines Inc. has announced a plan to close call centers in London and Montreal and bring those jobs back to the US in a move designed to improve efficiency. Delta stopped using an additional call center in India in April of this year, citing customer complaints. The company has not yet said where or when those jobs would become available. The Montreal center, which employs 142 people, will close at the end of August, 2010 and the London center, which employs 187, will close sometime in the 4th quarter of 2010.

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