



## WEST VIRGINIA CALL CENTER TO HIRE 200

Jacksonville, Florida's TRG Customer Solutions will hire "at least 200" workers for its call center in Beckley, West Virginia. TRG provides customer care, technical support and tele-sales services to Fortune 500 companies in the telecommunications, financial services, technology, health care and utility industries. "Our new contract with our client requires the hiring of 500 additional positions," said spokesperson Brian Helton. "We had 150 of those position already filled, so we have 350 new positions open." He said all of the jobs pay well above the normal rate offered by similar customer service companies. "TRG will be seeking qualified individuals to staff technical and product support positions as well as supervisory, training and other management roles," Helton said. Helton says TRG's new investment to accommodate the new jobs in Beckley alone is approximately \$500,000. TRG Customer Solutions is a leading global business process outsourcing provider, servicing 120 global clients in the automotive, telecommunications, financial services, media, insurance, health care, retail, technology, and utilities sectors. The company has over 5,500 employees located in 21 service delivery locations in seven countries.

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